

Experience Sennheiser



Headsets & Speakerphones for UC,
Office & Contact Center Professionals

 **SENNHEISER**
The Pursuit of Perfect Sound

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Communication is Everything

86% of communication over the phone comes from tone of voice – using your voice effectively through the way you use inflection, pace and volume depends very much on the quality of the sound your headset microphone transmits to your listener.*

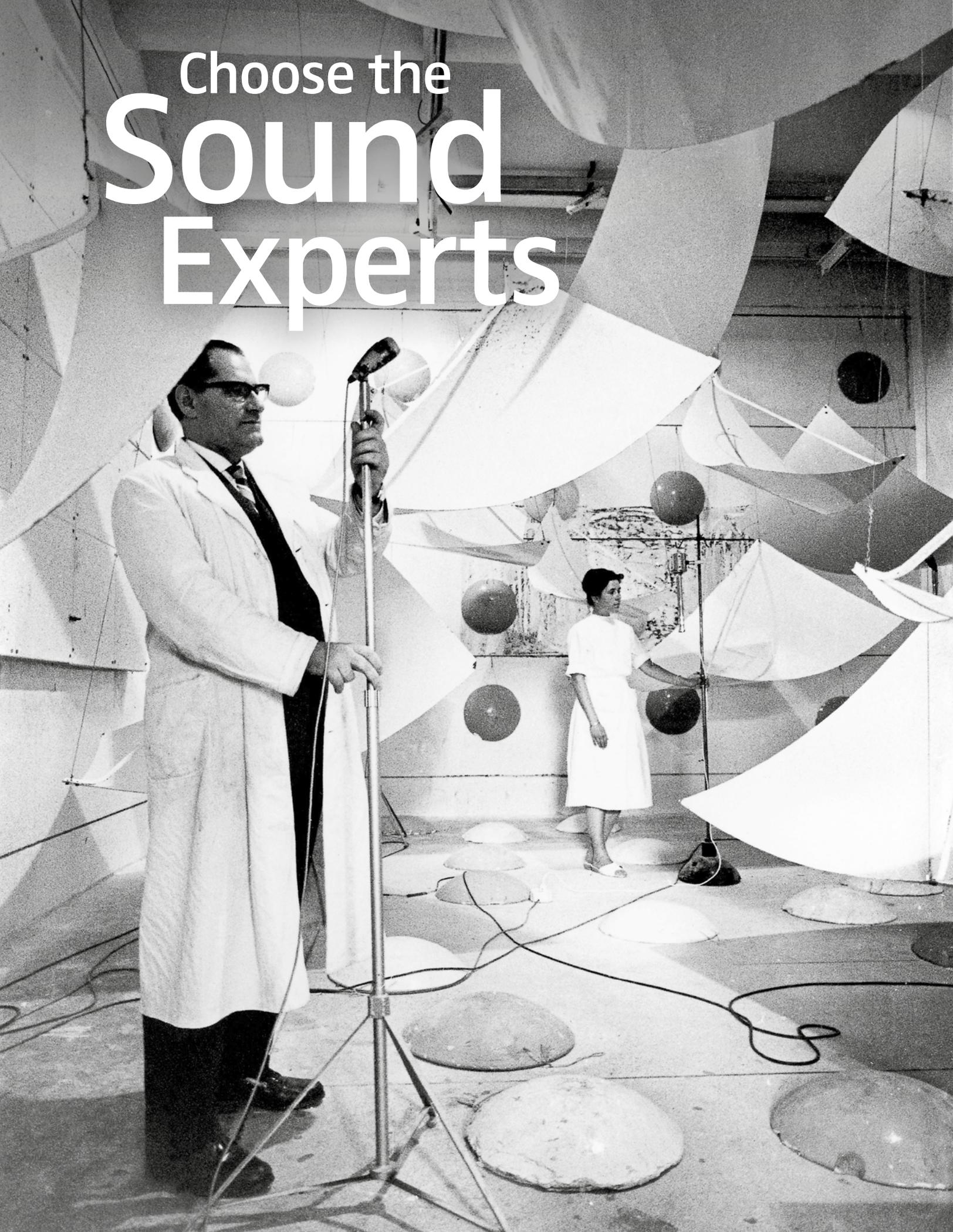
At Sennheiser, everything we do is about improving communication. Effective communication is vital to your company's success: it increases sales, improves brand perception, solves problems faster, and boosts performance and productivity. It can even create happier staff and customers. Communication is at the heart of all businesses.

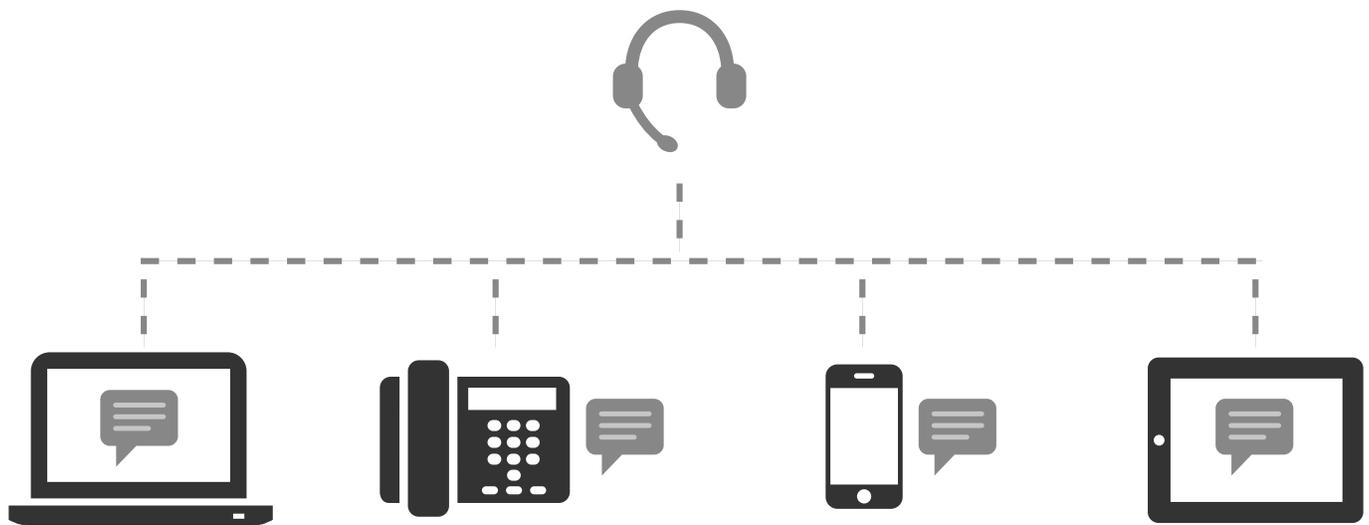
That's why our headsets are designed to create the most natural, comfortable listening experience possible for everyone involved in the conversation. Enhancing and improving verbal communication is where our product solutions excel..

* Call Centers: Maximizing performance training manual."
Fenman Professional Training Resources



Choose the
**Sound
Experts**





Unified Communications

Moving towards a UC environment

A Unified Communications solution does precisely what the name indicates: it brings together a company's voice, text and video based communications under one integrated solution.

Chief among the advantages of a Unified Communications solution is: enhanced overall efficiency through increased productivity and mobility, resulting in a positive return on investment. The ability to view colleagues' availability status and send instant messages reduces unnecessary emails and missed calls to an absolute minimum.

Whether in the office, at a meeting, traveling, or working from home, Sennheiser offers a comprehensive range of quality wired and wireless headsets and speakerphones to enhance the Unified Communications experience, helping to ensure a continuous flow of information.

The human voice is still at the heart of all Unified Communications systems. It's the swiftest and most effective way of delivering and receiving important information. A Sennheiser headset for Unified Communications is designed to work seamlessly with major UC platforms and completes the solution with the best possible sound for both user and listener – ensuring messages always gets across clearly.



Our Strategic Alliances

Sennheiser works with strategic alliance partners to ensure our headsets and speakerphones are easy to deploy and are fully compatible with all major Unified Communications platforms and desk phones. Our headsets are designed to maximize the performance of your chosen communications solution by always delivering the ultimate in sound and design quality and productivity enhancing features.

Sennheiser headsets and speakerphones are thoroughly tested with our partners for compatibility and optimal acoustic performance. Based on the test results, our products are certified by our partners.

For more information please see www.sennheiser.com/cco

Choose the right



How will you use your headset?

- D Desk**
Not required to answer calls away from the workstation.
- O Office**
A need to be able to handle calls while away from the desk, although, on most occasions, conversations take place at the workstation.
- F Field**
On the road, in a hotel, or the countless other places with no dedicated workspace.

What devices do you use?

You need your devices to work seamlessly with your headset. It's really that simple. Sennheiser headsets are designed to cover every possibility – check our headset compatibility guide at: www.sennheiser.com/headsetcompatibility.

-  **Softphone/PC**
Connection via USB cable or USB dongle (Bluetooth) to Microsoft Windows or Apple Mac OS
-  **Desk phone**
Connection via multiple types of cables
-  **Mobile phone**
Connection via Bluetooth or 3.5 mm jack cable
-  **Tablet**
Connection via Bluetooth, 3.5 mm jack cable or USB depending on tablet.



Headset

How noisy is your workplace?

In challenging environments, such as contact centers or open-plan offices, the choice of headset should be based as much on the quality of the microphone's noise cancelling capabilities as its ability to let you hear your caller clearly. Voice clarity for your listener is an often overlooked consideration.



Low noise environment
Omni-directional microphone



Medium noise environment
Noise-cancelling microphone



High noise environment
Ultra noise-cancelling microphone

Single or double-sided?



Single-sided
Ideal for situations where you need to hear the caller clearly, and pay attention to what's going on around you.



Double-sided
Delivers calls in quality sound while reducing background noise – ideal for contact centers, where the need is to focus solely on the caller.



Unified Communications



UC optimized
Products with this icon are optimized for major UC and softphone brands.



Certified for Skype for Business
Products with this icon are certified for Skype for Business.



Try our Headsets



Try & Buy Program

The best way to experience Sennheiser's legendary sound is to hear it in your own call center environment. This program is limited to call centers with 50 or more headset users on location. Trial customers must have purchasing capabilities of 25 or more headsets on next order. You will have 2 weeks to evaluate your Sennheiser headset of choice. At the end of two weeks you will have the option to purchase the headset on site through your current vendor or to return it to Sennheiser.

www.sennheiser.com/tryourheadsets

Headset advantages

Ergonomy

For those who spend many hours of a normal working day spent in front of a computer screen talking to customers on the phone, it's vital to sit correctly. A headset solution allows an ergonomically correct position to be maintained, reducing the back and neck aches associated with improper phone posture.



Productivity

With both hands free, it's easier to work efficiently. Typing and other tasks can be performed with confidence while maintaining contact with the caller – making it possible to effectively do two jobs at the same time.



Mobility

Wireless headsets remove limitations of movement created by headset or phone cables. Take conversations with you as you move around the office – on the road with a Bluetooth® headset.



Sennheiser Voice Clarity

The natural listening experience

For the best possible communication between caller and listener, Sennheiser Voice Clarity uniquely enhances the most important frequencies and details of the human voice. For callers, the sound is crisper and clearer, allowing them to hear the nuances contained in spoken conversation; for listeners, a noise-cancelling microphone sends the clearest signal to improve speech intelligibility. In combination, this results in better, more natural sounding conversations with no important details lost.



Play sound without
Voice Clarity



Play sound with
Voice Clarity



ActiveGard[®] Technology

Hearing protection

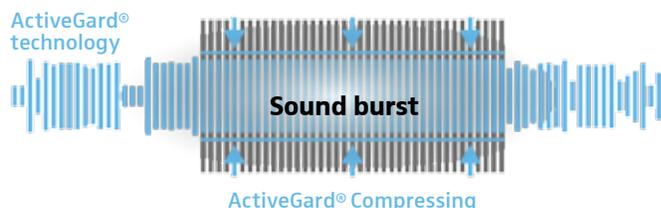
During the course of a day, headset users may be exposed to infrequent, but hazardous incoming noises. Technically referred to as a sound burst, this phenomenon can potentially cause long-lasting damage to the human ear. To safeguard users, all Sennheiser headsets for contact center and office environments are equipped with the innovative ActiveGard[®] technology.



Play sound without
ActiveGard[®]



Play sound with
ActiveGard[®]



Please be warned that the sound without ActiveGard[®] can be extremely high. We recommend the volume should be set low when playing.

Sennheiser Wireless DECT Headset Solutions



Experience the quality of freedom

For busy professionals, the advantages of a wireless headset solution are obvious: users are no longer tied to their desks and conversations on the go keep businesses moving. The ability to use both hands for other tasks and to answer calls when away from a desk can also boost job satisfaction and help to create a more fulfilling working environment, while improving a company's overall efficiency.

A Sennheiser DECT solution offers a wide range of wearing styles to suit all individual preferences and work situations. Designed for maximum comfort, they are ideal for fatigue-free, all-day use in a wide variety of office environments. DECT protected frequency band that doesn't interface with WiFi networks enabling a greater number of headset users.



Software for Headsets and Speakerphones

Sennheiser PC software

Available at no cost, our PC software adds value to your Sennheiser products. The software includes call control applications, enabling connection between headset and UC client, as well as Sennheiser Updater, which facilitates fast and easy updates of products.

Take control of your call

The simple-to-install Sennheiser call control software, HeadSetup, combined with specific softphone plugins ensures that your Sennheiser headsets always work at peak efficiency with your chosen softphone platforms. Once plugged in, you can make full use of all call control functions and experience exceptional Sennheiser sound.

Always up to date

Fast and easy to use, Sennheiser Updater saves time on mass deployment of headset software and reduces headset maintenance in your organization.

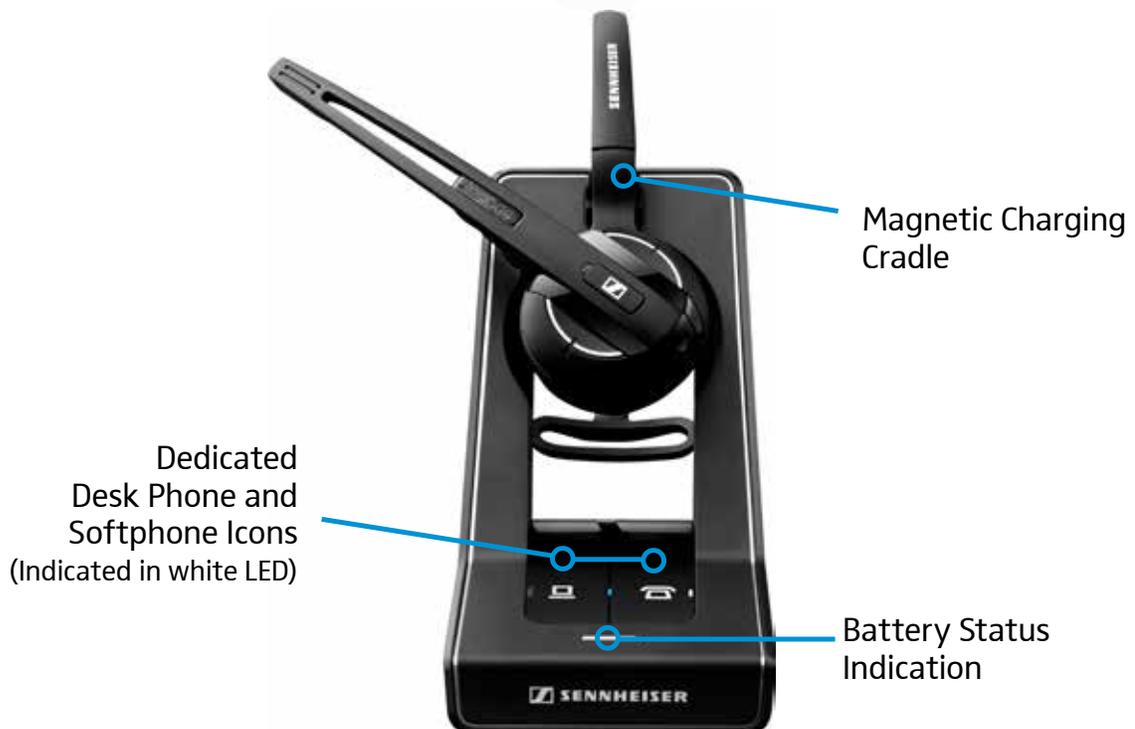
Keeping Sennheiser products compliant with the latest software version has never been simpler. For more information on PC software, please visit our website at www.sennheiser.com/cc/software

For more information on PC software, please visit our website at www.sennheiser.com/cc/software

SD Wireless DECT Series

When business demands the best performance

With superb sound and comfortable to wear, Sennheiser wireless DECT headsets are the perfect addition to your contact center and office phones. Hands remain free and calls are made in comfort from anywhere in the office.



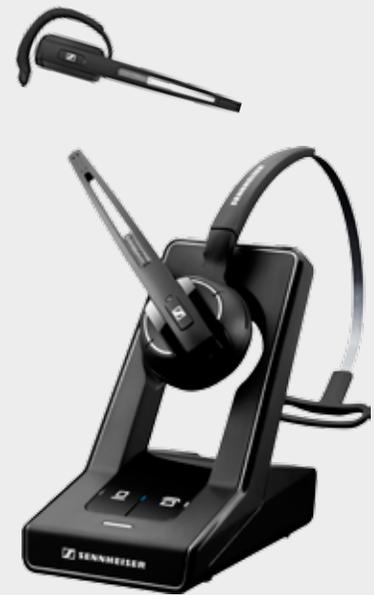
SD Office/ SD Office ML

Art. no.: 506006

Art. no.: 506009

Skype
for Business

- Ear hook or headband wearing style
- Dual connectivity for both desk phone and PC
- Full work day talk time; 8 hours wide band and 12 hours narrow band
- Rapid recharge - recharge 50% of your battery in 20 minutes
- ActiveGard® technology protects against acoustical shock
- Voice clarity for natural listening experience
- Noise cancelling microphone
- Certified for Skype for Business (SD Office ML)
- Wireless freedom up to 590ft. in line of sight
- 2 year warranty



SD Pro 1/ SD Pro 1 ML

Art. no.: 506007

Art. no.: 506010

Skype
for Business

- Single sided headband
- Dual connectivity for both desk phone and PC
- Full work day talk time; 8 hours wide band and 12 hours narrow band
- Rapid recharge - re-charge 50% of your battery in 20 minutes
- ActiveGard® technology protects against acoustical shock
- Voice clarity for natural listening experience
- Ultra noise cancelling microphone
- Certified for Skype for Business (SD Pro 1 ML)
- Wireless freedom up to 590ft. in line of sight
- 2 year warranty



SD Pro 2/ SD Pro 2 ML

Art. no.: 506008

Art. no.: 506011

Skype
for Business

- Dual sided headband
- Dual connectivity for both desk phone and PC
- Full work day talk time; 8 hours wide band and 12 hours narrow band
- Rapid recharge - re-charge 50% of your battery in 20 minutes
- ActiveGard® technology protects against acoustical shock
- Voice clarity for natural listening experience
- Ultra noise cancelling microphone
- Certified for Skype for Business (SD Pro 2 ML)
- Wireless freedom up to 590ft. in line of sight
- 2 year warranty



D 10 Wireless DECT Series

Streamlined design – uncompromising sound

The streamlined design of the D 10 wireless DECT headset does not come at the expense of exceptional sound. With single connectivity to either a desk phone or softphone/PC, it's simple to roll out and manage.

The best possible headset solution for companies of all sizes, the D 10 series brings wireless freedom within reach of a broad spectrum of everyday users.



D 10 Phone

Art. no. 506410

- Single-sided headset with a 2-in-1 wearing style
- Single connectivity to a desk phone
- Full work day talk time; 8 hours wide band and 12 hours narrow band
- ActiveGard® technology protects against acoustical shock
- Voice clarity for natural listening experience
- Wireless freedom up to 590ft. in line of sight
- Noise cancelling microphone
- Phone conferencing with up to 4 headsets per call and simple hot desking
- One-touch call management* answer/end, vol +/-, mute for control on the go
- Rapid recharge - re-charge 50% of your battery in 20 minutes
- 2 year warranty



D 10 USB/ D 10 USB ML

Art. no. 506414

Art. no. 506418



- Single-sided headset with a 2-in-1 wearing style
- Single connectivity to a PC via USB
- Full work day talk time; 8 hours wide band and 12 hours narrow band
- ActiveGard® technology protects against acoustical shock
- Voice clarity for natural listening experience
- Wireless freedom up to 590ft. in line of sight
- Noise cancelling microphone
- Phone conferencing with up to 4 headsets per call and simple hot desking
- One-touch call management* answer/end, vol +/-, mute for control on the go
- 2 year warranty



Sennheiser Wireless Bluetooth® Headset Solutions



Experience the quality of freedom

Whether working on the move, out in the field, at home or abroad, Sennheiser Wireless Bluetooth® headsets and accessories are sleek, smart and easy to use. Equipped with the latest technology, these ideal communication companions are designed for busy professionals and business travelers who value the perfect blend of high quality sound and speech, day in and day out.

Bluetooth is a hands-free, wireless technology that allows a user to connect a Bluetooth-enabled headset to a mobile phone, laptop or other portable Bluetooth-ready devices,

allowing those devices to communicate directly and securely within closed networks. The benefits of Bluetooth are numerous and span multiple performance categories, including convenience, compatibility and efficiency.

Whether in the office or on the road, you will be able to easily keep in touch with customers and colleagues around the world with our Bluetooth headsets. For ultimate comfort, choose between different wearing styles – ear sleeve, ear hook, headband or a combination of those options.

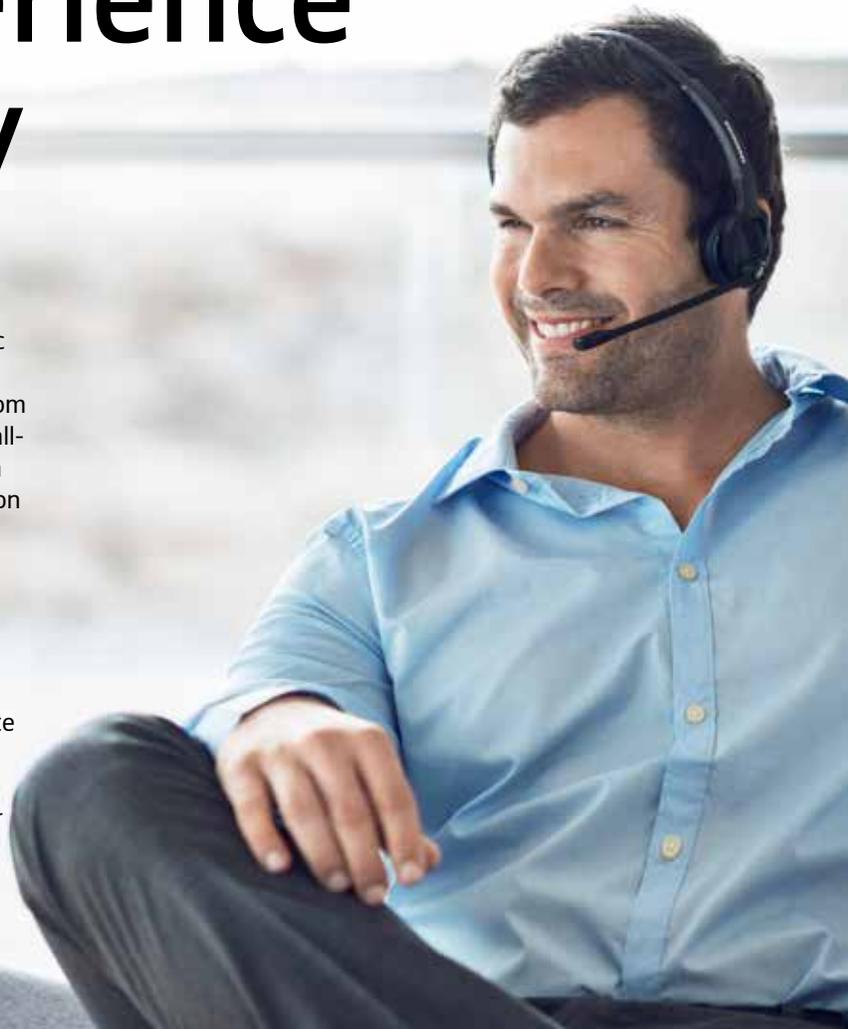
Room Experience™ Technology

A relaxed listening experience

The evolution of our ongoing quest for even better acoustic quality, Sennheiser has created a unique new method of managing headset sound on calls. We call it Sennheiser Room Experience and it's designed to reduce listener fatigue for all-day users. By externalizing the sound from the head, Room Experience™ creates the impression of having a conversation with a person in the same room. This more realistic sound gives you a more natural and comfortable listening experience with less stress in noisy environments.

MB Pro Series

The MB Pro Series is the first product range to incorporate the Sennheiser Room Experience technology in MB Pro 2 headsets. This ground-breaking new feature can be easily and quickly activated and de-activated as the user requires.



Without Room Experience™



With Room Experience™



Experience Sennheiser

Hear the difference at
www.sennheiser.com/mbpro
or demo by scanning the QR-codes below.*



Play sound without
Room Experience™



Play sound with
Room Experience™

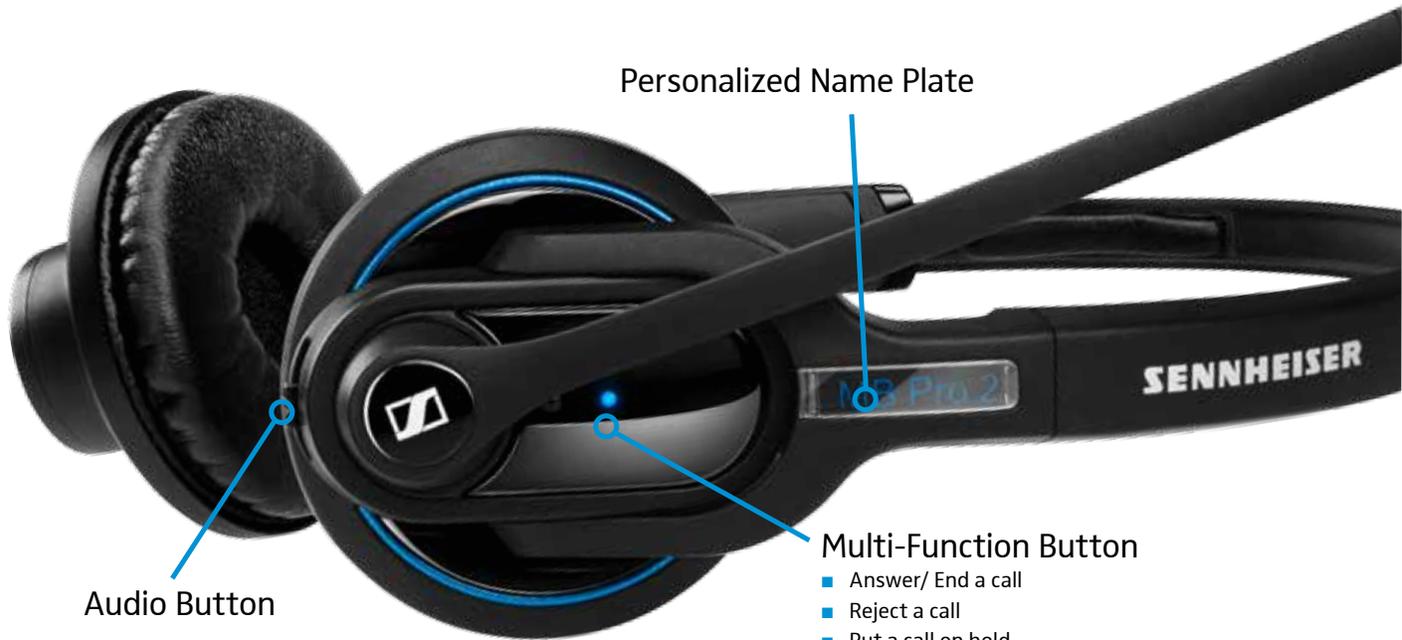
* Listen to the Room Experience™ sound demo with a double-sided stereo headset.

MB Pro Series

Brilliant sound, exceptional comfort

Sennheiser's MB Pro Series offers premium wireless Bluetooth headsets for business professionals on the move who demand high quality audio at both ends of the conversation – and exceptional wearing comfort. The MB Pro Series is the first to feature Sennheiser Room Experience™*, which reduces listener fatigue for

all-day users by simulating the experience of having a conversation with a person in the same room. This realistic sound makes conversations seem more natural and comfortable, reducing stress in noisy environments.



Audio Button

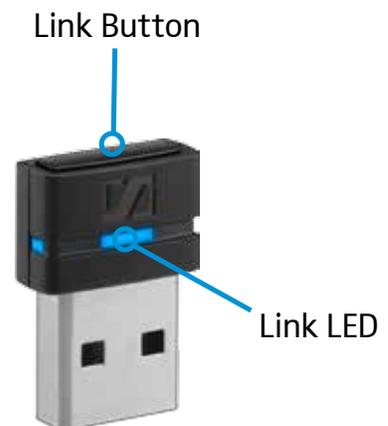
Personalized Name Plate

Multi-Function Button

- Answer/ End a call
- Reject a call
- Put a call on hold
- Redial
- Transfer a call
- Manage two calls



Magnetic Holder with Charging Contacts



Link Button

Link LED

MB Pro 1*/ MB Pro 2*

Art. no. 506041

Art. no. 506044

- Single-sided headset (Pro 1) or Double-sided headset (Pro 2)
- Multi-connectivity between 2 Bluetooth® devices
- Up to 15 hrs. of talk time
- Ultra noise cancelling microphone
- ActiveGard® technology protects against acoustical shock
- Voice Clarity for natural listening experience
- Includes USB charging cable
- 2 year warranty



*Does not include USB dongle

MB Pro 1 UC/ MB Pro 2 UC

Art. no. 506042

Art. no. 506045

- Single-sided headset (Pro 1) or Double-sided headset (Pro 2)
- Multi-connectivity between 2 Bluetooth® devices
- Up to 15 hrs. of talk time
- Ultra noise cancelling microphone
- ActiveGard® technology protects against acoustical shock
- Voice clarity for natural listening experience
- MB Pro offers Room Experience™ designed to reduce listener fatigue for all day users
- USB dongle and charger stand comes standard
- 2 year warranty



MB Pro 1 UC ML/ MB Pro 2 UC ML

Art. no. 506043

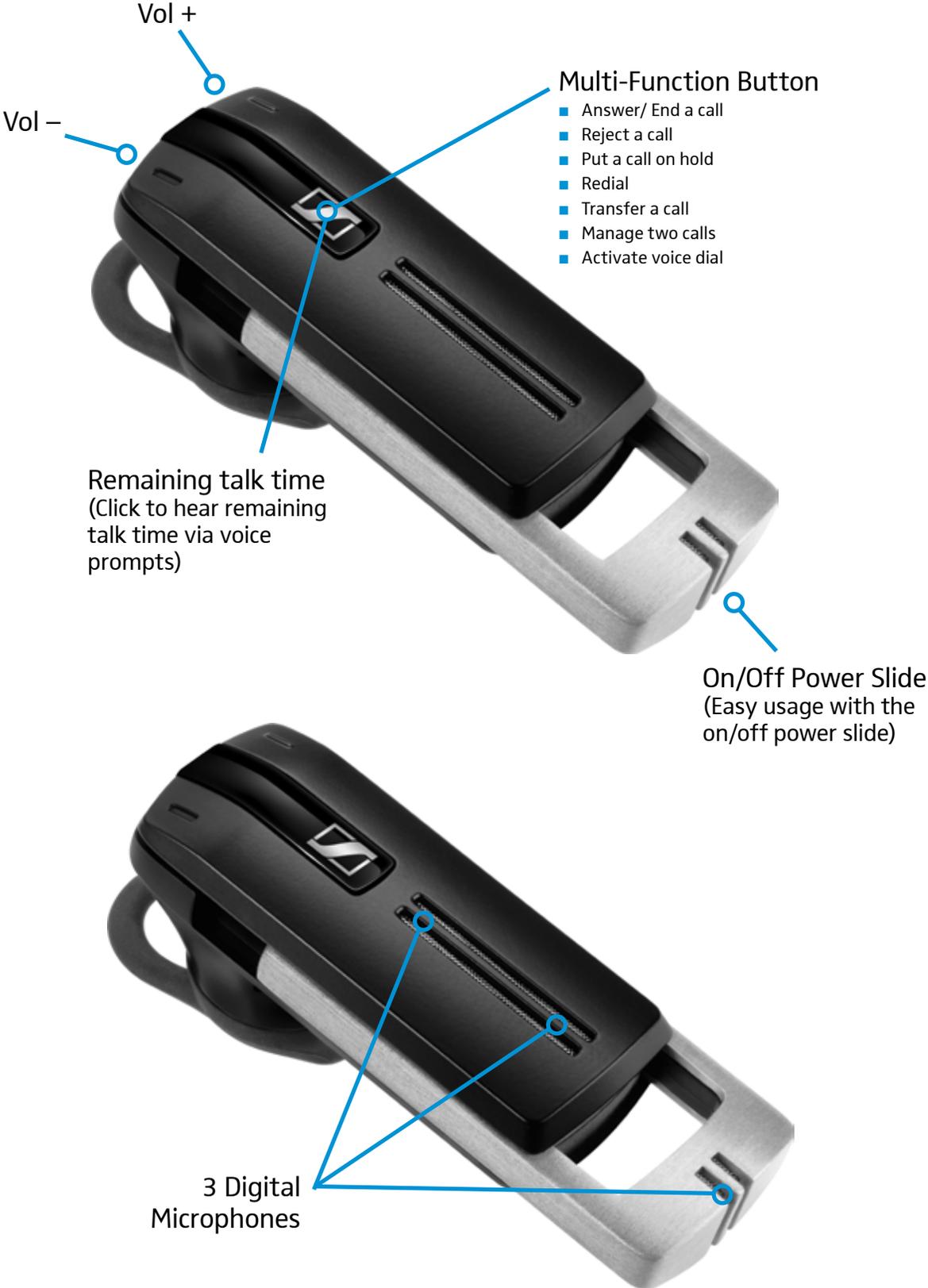
Art. no. 506046

- Single-sided headset (Pro 1) or Double-sided headset (Pro 2)
- Multi-connectivity between 2 Bluetooth® devices
- Up to 15 hrs. of talk time
- Ultra noise cancelling microphone
- ActiveGard® technology protects against acoustical shock
- Voice clarity for natural listening experience
- MB Pro offers Room Experience™ designed to reduce listener fatigue for all day users
- USB dongle and charger stand comes standard
- Certified for Skype for Business
- 2 year warranty



PRESENCE™ Series

Hear and be heard. Wherever



PRESENCE™ UC/ PRESENCE™ UC ML

Art. no. 504576

Art. no. 504575



- Bluetooth® headsets for use with mobile phones and mobile devices
- Single-sided headset with ear hook or ear sleeve
- Multi-connectivity between 2 Bluetooth® devices
- Up to 10 hrs. of talk time
- 3 digital noise cancelling microphones
- ActiveGard® technology protects against acoustical shock
- WindSafe® technology cuts down wind noise in outdoor situations
- SpeakFocus® enhances voice clarity
- Certified for Skype for Business (Presence UC ML)
- Compact carry case for headset, dongle and charging cable
- 2 year warranty



PRESENCE™ Business

Art. no. 506066

- Bluetooth® headsets for use with mobile phones and mobile devices
- Single-sided headset with ear hook or ear sleeve
- Multi-connectivity between 2 Bluetooth® devices
- Up to 10 hrs. of talk time
- 3 digital noise cancelling microphones
- ActiveGard® technology protects against acoustical shock
- WindSafe® technology cuts down wind noise in outdoor situations
- SpeakFocus® enhances voice clarity
- 2 year warranty



PRESENCE™ Headband

Art. no. 506476

- Optional accessory for additional wearing style
- Combined with charger stand* (CH 20 MB) creates a convertible office solution
- Can be worn on left or right ear

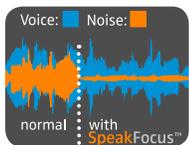


*charger stand not included

Finding the perfect sound balance on the move

The PRESENCE™ headset automatically adapts to environmental differences to deliver the best sound possible with the help of SpeakFocus™ and WindSafe™ technologies.

SpeakFocus™ Technology



You never know when that important call will come. Be confident that no matter where you are – on the road, on the street or in the check-in queue, your voice can be heard clearly and consistently. Speak-Focus technology

focuses on your voice to deliver a crystal clear sound that enhances speech intelligibility for your listeners.

The unique 3 digital microphone system in the PRESENCE headset focuses on the target sound – your voice – to deliver a calm, steady sound profile, making it easier for listeners to recognize every single spoken word.

SpeakFocus technology ensures that your listener receives all the important details of your call to reduce misunderstandings – without regard to where the call is originated. The technology zooms in on your voice, works in all sound environments and adapts intelligently in all settings.

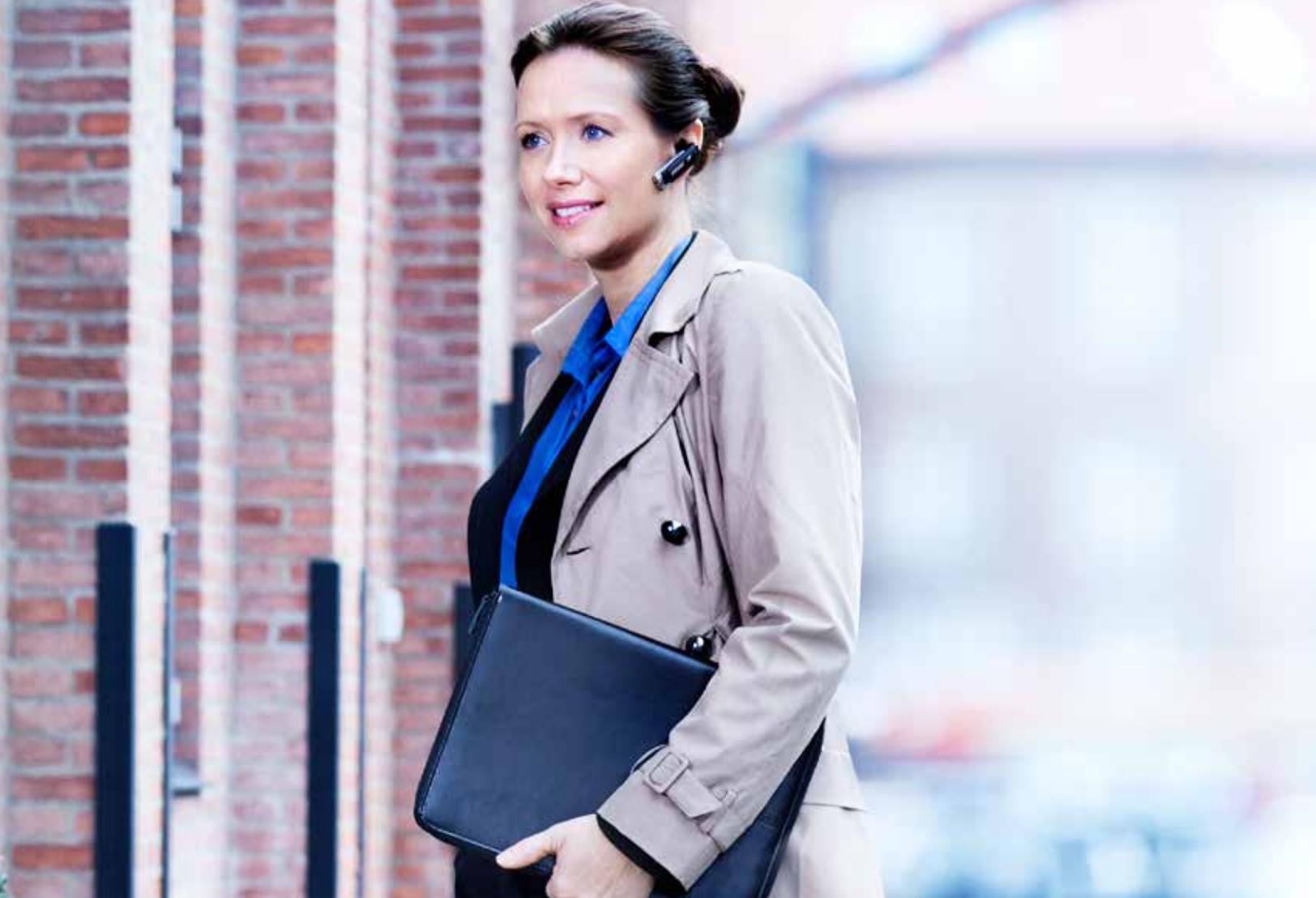
WindSafe™ Technology



Wind noise can make it hard to hear what people are saying on the phone. The problem most often originates with the sender, rather than the receiver. Even the best microphones can suffer during windy conditions,

making sound and voices indistinct and difficult to understand. With WindSafe™ technology, you can be sure listeners won't be troubled by wind noise and messages get through in even the breeziest settings.

WindSafe technology reduces wind noise to ensure the clearest possible sound is sent to your listener. By choosing the best mix of three microphones and processing the sound, WindSafe technology finds the best way to balance and enhance the user's voice when speaking outside in windy conditions.



Experience Sennheiser

Hear the difference at www.sennheiser.com/presence or demo by scanning the QR-codes below.



SpeakFocus™ demo



Play sound without SpeakFocus™



Play sound with SpeakFocus™

WindSafe™ demo



Play sound without WindSafe™



Play sound with WindSafe™

Sennheiser Speakerphone Series

Conference calls with style



Microphone Mute On/Off

Press 4 seconds to enable music sound profile when listening to music on mobile phone

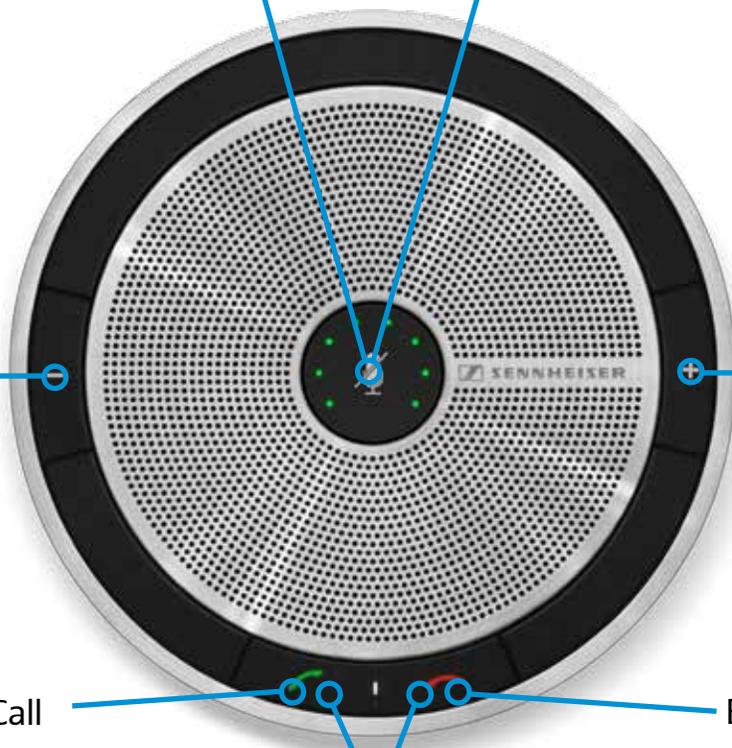
Reduce Volume

Increase Volume

- Activate or Initiate a Call
- Redial the Last Number
- Put an Active Call on Hold

End or Reject Call

Press "hook on" and "hook off" simultaneously for 5 seconds to manually turn on/off the SP 20



SP 10/ SP 10 ML

Art. no. 506047 Art. no. 506048

Skype
for Business

- Voice Clarity and echo cancelling for a natural speaking and listening experience
- Sound – enhancement profile for multimedia and music
- Mute button, call and volume control and easy cable management for plug and play
- Up to 20 hrs. of talk time
- Certified for Skype for Business (SP 10 ML)
- Connect directly to PC/softphone via USB cable
- Carry case comes standard
- 2 year warranty



SP 20/ SP 20 ML

Art. no. 506049 Art. no. 506050

Skype
for Business

- Voice Clarity and echo cancelling for a natural speaking and listening experience
- Sound – enhancement profile for multimedia and music
- Mute button, call and volume control and easy cable management for plug and play
- Up to 20 hrs. of talk time
- Certified for Skype for Business (SP 20 ML)
- Connect directly to PC/softphone and mobile phone or tablet
- Merge softphone/PC and mobile call into one conference call
- Carry case comes standard
- 2 year warranty



Sennheiser Wired Headset Solutions



The simple and secure solution

A wired headset solution is a good fit for desk-centric users, who perform most daily tasks at a workstation. Products in the Sennheiser portfolio of wired headsets are ideal for contact centers, offices and Unified Communications professionals – who tend to work from one location.

No density limits

A wired headset solution has no limitation on the number of users in a given space, and can safely be used alongside DECT and Bluetooth solutions without causing interference issues. Resistant to being intercepted, wired headsets are an inherently secure solution. Simple to use, with no battery or charging, a wired solution is as easy as it gets, with plug-and-play connectivity.

Safe, clear and comfortable for all phone types

All wired headsets feature Sennheiser Activegard technology to protect users from acoustic injury and Sennheiser Voice Clarity for a more natural and relaxed listening experience. Sennheiser wired headsets are designed to be compatible with all traditional desk phones and soft-phones. The wide range of wearing styles and ear pads make it simple to find a headset that can be worn comfortably for an entire shift and beyond.



Culture™ Series

Everybody deserves Sennheiser sound

The Sennheiser Culture™ Series headsets are specially designed as a deployment-friendly solution for enterprises transitioning from traditional telephony systems to Unified Communications.

All Culture™ headsets offer Sennheiser Voice Clarity for a more natural listening experience and quality sound. Combine this with its lightweight design and comfort enhancing details for an experience you'll appreciate immediately.



SC 30 USB CTRL/ SC 30 USB ML

Art. no. 504548

Art. no. 504546

Skype
for Business

- Single-sided headset
- ActiveGard® technology protects against acoustical shock
- Noise cancelling microphone filters out ambient noise for optimum speech clarity
- Ultra lightweight headset with large ear pads for increased comfort
- Call control units answer/end calls, control volume, redial and reject incoming calls
- Certified for Skype for Business (SC 30 USB ML)
- Flexible boom arm
- 2 year warranty



SC 60 USB CTRL/ SC 60 USB ML

Art. no. 504549

Art. no. 504547

Skype
for Business

- Double-sided headset
- ActiveGard® technology protects against acoustical shock
- Noise cancelling microphone filters out ambient noise for optimum speech clarity
- Ultra lightweight headset with large ear pads for increased comfort
- Call control units answer/end calls, control volume, redial and reject incoming calls
- Certified for Skype for Business (SC 60 USB ML)
- Flexible boom arm
- 2 year warranty



Culture Plus Series

Everybody deserves Sennheiser sound

The Culture Plus Wired Series is an addition to the existing wired headset portfolio for Unified Communications consisting of the Century™, Circle™ and Culture™ Series.

Complementing to the existing wired series for UC, Culture Plus Wired Series offers Unified Communications professionals instant fit, excellent sound and refined styling. The Culture Plus headset Series is an ideal introduction to a new communication culture and help to achieve rapid, sustained user adoption of a UC solution.



SC 40 USB CTRL/ SC 40 USB MS

Art. no. 506500

Art. no. 506498

Skype for Business

- Single-sided headset
- ActiveGard® technology protects against acoustical shock
- Noise cancelling microphone filters out ambient noise for optimum speech clarity
- Ultra lightweight headset with 2-in-1 ear pad styles for increased comfort
- Call control units answer/end calls, control volume, redial and reject incoming calls
- Certified for Skype for Business (SC 40 USB MS)
- Flexible boom arm
- Protective Carry Case
- 2 year warranty



SC 70 USB CTRL/ SC 70 USB MS

Art. no. 506504

Art. no. 506502

Skype for Business

- Double-sided headset
- ActiveGard® technology protects against acoustical shock
- Noise cancelling microphone filters out ambient noise for optimum speech clarity
- Ultra lightweight headset with 2-in-1 ear pad styles for increased comfort
- Call control units answer/end calls, control volume, redial and reject incoming calls
- Certified for Skype for Business (SC 70 USB MS)
- Flexible boom arm
- Protective Carry Case
- 2 year warranty



Circle™ Series

The working tool for all day performance

Aimed at users that require durability, high quality sound and exceptional comfort, Sennheiser Circle™ Series of lightweight headsets are ideal for all day use and deployment in contact center, offices and Unified Communications environments.

High quality components and a design that adds strength at stress points ensure that the Circle™ Series is robust enough to handle a hectic contact center environment.

Users get best-in-class comfort thanks to Circle's lightweight construction and Circleflex™ patented dual-hinge ear cups that adapt seamlessly to your ears, for instant perfect fit and relaxed all-day wearing.



SC 230*/ SC 260*

Art. no. 504401 Art. no. 504402

- Single-sided headset (SC 230) or Double-sided headset (SC 260) with adjustable headband
- Leatherette covers mounted on top of soft acoustic foam ear pads
- ActiveGard® technology protects against acoustical shock
- Quick disconnect (Bottom cable not included*)
- Noise cancelling microphone
- CircleFlex® Ear cups swivel to find the right angle for the perfect instant fit
- Flexible boom arm that rotates 350 degrees
- Nylon carry pouch comes standard
- 2 year warranty



SC 230 USB / SC 260 USB

Art. no. 504403 Art. no. 504404

- Single-sided headset (SC 230) or Double-sided headset (SC 260) with adjustable headband
- Leatherette covers mounted on top of soft acoustic foam ear pads
- ActiveGard® technology protects against acoustical shock
- Call control units answer/end calls, control volume, redial and reject incoming calls
- Noise cancelling microphone
- CircleFlex® Ear cups swivel to find the right angle for the perfect instant fit
- Connect to a softphone via USB
- Automatic sound-enhancement profiles
- Switchable Noise at Work limiter
- Nylon carry pouch comes standard
- 2 year warranty



SC 230 USB CTRL II/ SC 260 USB CTRL II

Art. no. 506480 Art. no. 506481

SC 230 USB ML II/ SC 260 USB ML II

Art. no. 506482 Art. no. 506483

Skype
for Business

- Single-sided headset (SC 230) or Double-sided headset (SC 260) with adjustable headband
- Leatherette covers mounted on top of soft acoustic foam ear pads
- ActiveGard® technology protects against acoustical shock
- Call control units answer/end calls, control volume, redial and reject incoming calls
- Noise cancelling microphone
- CircleFlex® Ear cups swivel to find the right angle for the perfect instant fit
- Connect to a softphone via USB
- Automatic sound-enhancement profiles
- Switchable Noise at Work limiter
- Certified for Skype for Business (SC 230 USB ML / SC 260 USB ML)
- Nylon carry pouch comes standard
- 2 year warranty



*Please check headset compatibility guide for further information

Century™ Series

Quality speaks louder than words

The Sennheiser Century™ Series headsets are premium headsets specifically designed for quality conscious contact center and office professionals requiring outstanding sound performance.

Century™ headsets offer superb sound in a high-quality durable design. All feature Sennheiser Voice Clarity and ultra noise-cancelling microphones for an incredibly accurate and clear listening experience.

With a comfortable fit that lasts all day and a robust sense of quality, Century™ is built to sound superb, look stunning and outlast the competition – even in the toughest contact center or office environment. It's a headset that says you put your people and customers first.



SC 630*/ SC 660*

Art. no. 504556 Art. no. 504557

- Single-sided headset (SC 630) or Double-sided headset (SC 660)
- Easy disconnect cord to various devices (bottom cable not included*)
- ActiveGard® technology protects against acoustical shock
- Ultra noise cancelling microphone
- Adjustable headband for a personalized fit
- 90 degree tunable speaker housing for storage or travel
- 3 year warranty



SC 630 USB CTRL/ SC 660 USB CTRL

Art. no. 504554

Art. no. 504555

- Single-sided headset (SC 630) or Double-sided headset (SC 660)
- Connect to a softphone via USB
- ActiveGard® technology protects against acoustical shock
- Ultra noise cancelling microphone
- Adjustable headband for a personalized fit
- Call control unit answer/end calls, control volume, redial and reject incoming calls
- Unique magnetic holder for inline call control box
- 90 degree tunable speaker housing for storage or travel
- 3 year warranty



SC 630 USB ML/ SC 660 USB ML

Art. no. 504552

Art. no. 504553

Skype
for Business

- Single-sided headset (SC 630) or Double-sided headset (SC 660)
- Connect to a softphone via USB
- ActiveGard® technology protects against acoustical shock
- Ultra noise cancelling microphone
- Adjustable headband for a personalized fit
- Call control unit answer/end calls, control volume, redial and reject incoming calls
- Certified for Skype for Business
- Unique magnetic holder for inline call control box
- 90 degree tunable speaker housing for storage or travel
- 3 year warranty





SH Series

The true classic

If you value reliability, comfort and superb speech definition in any professional situation, our robust, all-purpose, SH Series headsets are ideal for longer conversations. Whether you're working in a contact center or at the reception desk of a large corporate office, the sound quality is so high you'll never have to raise your voice to be heard on the phone – and you'll make all your calls in comfort.

SH 230 / SH 230 IP

- Single-sided wearing style
- Easy Disconnect
- Omni-directional microphone
- Bottom cable not included*
- 2 year warranty

Art. no. 500222 (SH 230)
Art. no. 504012 (SH 230 IP)



SH 250

- Double-sided wearing style
- Easy Disconnect
- Omni-directional microphone
- Bottom cable not included*
- 2 year warranty

Art. no. 500223 (SH 250)



SH 330 / SH 330 IP

- Single-sided wearing style
- Easy Disconnect
- Supplied with large ear pad
- Noise-cancelling microphone
- Bottom cable not included*
- 2 year warranty

Art. no. 005354 (SH 330)
Art. no. 504013 (SH 330 IP)



SH 350 / SH 350 IP

- Double-sided wearing style
- Easy Disconnect
- Supplied with large ear pads
- Noise-cancelling microphone
- Bottom cable not included*
- 2 year warranty

Art. no. 005356 (SH 350)
Art. no. 504014 (SH 350 IP)



MB 50**

The MB 50 is a wired headset for business professionals using the mobile phone as primary communication tool demanding same sound experience and high performance on-the-go as in the office.

- Single-sided wearing style
- Noise-cancelling microphone
- Convenient call control for easy take/end of calls
- Compatible with latest smartphones of major mobile phone brands
- 2 year warranty

Art. no. 506097



* Please check headset compatibility guide for further information.

** IP variants – optimized for wideband sound





CC Series

For maximum productivity

Working in a busy contact center or a noisy, open office, you need a headset that delivers premium quality sound, and that's comfortable to wear all day. CC wired Series delivers powerful, accurate sound for excellent speech comprehension.

The ultra noise-cancelling microphone filters out background noise keeping your voice clear, so you'll be able to talk to your customers without raising your voice – and without disturbing your colleagues. Its durable construction makes it perfect for any type of office or professional communication.

CC 510**

- Single-sided wearing style
- Easy Disconnect
- Ultra noise-cancelling microphone
- Bottom cable not included*
- 2 year warranty

Art. no. 005357



CC 515 / CC 515 IP**

- Single-sided wearing style
- Easy Disconnect
- Supplied with large ear pads
- Ultra noise-cancelling microphone
- Bottom cable not included*
- 2 year warranty

Art. no. 500215 (CC 515)
Art. no. 504015 (CC 515 IP)



CC 520 / CC 520 IP**

- Double-sided wearing style
- Easy Disconnect
- Ultra noise-cancelling microphone
- Bottom cable not included*
- 2 year warranty

Art. no. 005358 (CC 520)
Art. no. 504016 (CC 520 IP)



CC 540**

- Double-sided wearing style
- Easy Disconnect
- Ultra noise-cancelling microphone
- Bottom cable not included*
- 2 year warranty

Art. no. 005360



CC 550 / CC 550 IP**

- Double-sided wearing style
- Easy Disconnect
- Supplied with large ear pads
- Ultra noise-cancelling microphone
- Bottom cable not included*
- 2 year warranty

Art. no. 005361 (CC 550)
Art. no. 504017 (CC 550 IP)



* Please check headset compatibility guide for further information.
** IP variants – optimized for wideband sound

Accessories

Wireless headsets



Art. no. 506040

CH 20 MB USB

– Headset charger cable for MB Pro Series

- CH 20 MB USB headset charger (without stand) for Mobile Business Pro Series is designed as an alternative to base station charging.
- Flexible usage due to compact size



Art. no. 504348

MCH 7 – Multi-USB power source for CH 10 and CH 20

- Multi-USB power source
- Powers up to 7 Sennheiser CH 10 and CH 20 headset chargers simultaneously
- Charging time: 3 hours
- Works with the Sennheiser power supply: UNI PS US 01 (Art. no. 92893)



Art. no. 504579

BTD 800 USB

– USB dongle for MB Pro and PRESENCE™ Series

- BTD 800 USB is a small USB dongle for Bluetooth® telecommunication with Unified Communications platforms like Cisco, Avaya and IBM Sametime
- Without requiring any technical installation, the dongle provides your computer with a Bluetooth® connection to a PRESENCE™ or MB Pro headset.
- Sennheiser Voice Clarity – wideband sound for a natural listening experience
- High quality audio mode (A2DP) for enhanced listening to music
- Small size dongle – easy to carry in your pocket and stays discretely plugged in to the PC



Art. no. 504578

BTD 800 USB ML

– USB dongle for MB Pro and PRESENCE™ Series

- BTD 800 USB ML is a small dongle for Bluetooth® telecommunication with Skype for Business.
- Without requiring any technical installation, the dongle provides your computer with a Bluetooth® connection to a PRESENCE™ or MB Pro headset.
- Sennheiser Voice Clarity – wideband sound for a natural listening experience
- High quality audio mode (A2DP) for enhanced listening to music
- Small size dongle – easy to carry in your pocket and stays discretely plugged in to the PC

Accessories

Wireless headsets

HSL – Mechanical handset lifter

- Completes the wireless package when used with a Sennheiser wireless headset solution
- Enables you to conveniently answer calls and hang up again while away from your desk



Art. no. 500712

EHS solutions for desk phones

EHS (Electronic Hook Switch) is used together with wireless DECT headsets to give you the ability to answer and end calls while you are away from your desk.

EHS solutions are available for all major phone manufacturers, including Cisco, Avaya, Alcatel-Lucent, Polycom, Aastra, ShoreTel and SNOM. Please check the individual phone's possibilities for EHS at the Headset Compatibility Guide at www.sennheiser.com/headsetcompatibility

While EHS was intended for desk phones, it is also possible to connect your mobile phone to the DECT base stations instead of a desk phone. In this case, use CEHS-MB 01.



CEHS-SN 01:
Art. no. 504101



CEHS-MB 01:
Art. no. 506033

CH 10 – Headset charger stand for SD Series

- Designed for desk sharing or shift work environments such as emergency centers or contact centers
- Charging time: Only 1½ hours with dedicated external power supply or 3 hours when connected to Sennheiser MCH 7 multi-USB power source
- Multiple mounting options: stand alone, cascaded or wall mounted, where space is limited
- Discreet and elegant in design, Sennheiser CH 10 matches the SD Series' modern style



Art. no. 504366

CH 10 USB – Headset charger cable for SD Series

- Charges the SD Series' headsets directly without a charger stand to save even more space
- Flexible usage due to compact size



Art. no. 504365

CH 20 MB – Headset charger stand for MB Pro Series

- CH 20 MB headset charger (with stand) for Mobile Business Pro Series is designed as an alternative to base station charging.
- Especially suitable for desk sharing or shift work environments such as emergency centers or contact centers.
- Charging time: 1½ hours with dedicated external power supply or 3 hours when connected to Sennheiser MCH 7 multi-USB power source



Art. no. 506039

Accessories

Wired headsets

Easy Disconnect bottom cables for desk phones

The bottom cables are phone cables for the adaptation of different microphone sensitivities. They ensure that users of wired headsets get the best and most comfortable Sennheiser sound quality experience when connected to a desk phone. Easy Disconnect (ED) allows you to use any wired Sennheiser headset with a variety of desk phones. For further details please visit: www.sennheiser.com/headsetcompatibility



USB ED 01:
Art. no. 506035

CMB 01 CTRL:
Art. no. 506090

Easy Disconnect bottom adapter cables for USB and mobile devices

Connect wired headsets with Easy Disconnect (ED) plug to a computer, smart phones or DECT handsets: USB-ED 01, UUSB 8 , CBB 01, CMB 01 CTRL and CCEL 19x. Check the individual device connections at the Headset Compatibility Guide on www.sennheiser.com/headsetcompatibility



Art. no. 504534

UI 770 – Phone/PC switch box

- Dynamic volume control keeps incoming calls at the same sound level and prevents sudden noises
- Sound clarity system reduces background noise and enhances the caller's voice
- Easy switching option between handset and headset as well as between phone and PC use
- UI 770 is compatible with wideband headsets*
- UI 760 is compatible with narrowband headsets

* UI 770 do not comply with the Noise at Work EU Directive for narrowband headsets. In case of narrowband headset used together with UI 770 we recommend to use an EU limiter adapter (EU limiter switched off in UI 770).



ATC 01:
Art. no. 500106

ATC 02:
Art. no. 502175

Training cables

The Y cables with three Easy Disconnect sockets (ATC 01 and ATC 02) are placed between a bottom cable and two headsets.

The Y cable allows a trainer to supervise the trainee during customer calls. Additionally, the Y cable ATC 02 allows the trainer to mute the microphone at any given time.



Others

- Leatherette ear pads: HZP 34 +36 (size L) and HZP 35+37 (size M) for Century™ Series
- Leatherette ear pads: HZP 31 for Circle™ Series and Culture™ Series
- Foam ear pads: HZP 30 for Circle™ Series
- Foam ear pads: HZP 32 for Culture™ Series
- Fixation Kit 01 for call control unit: Suitable for Century™ Series (SC 630/660 USB ML and SC 630/660 USB CTRL)

Accessories

Security & Transport cases

Security Cable Lock

- Ensures that the speakerphone or headset remains where it was placed
- Reduces risk of theft
- Discrete small design takes minimum table space
- Quick and simple to set up
- Secures two devices simultaneously
- Choice of four fixing options
- K-Slot® compatible
- Audio performance of devices is unaffected



Art. no. 506491

Carry Case 02

– Protection while travelling or storing

- The Carry Case 02 is suitable for all Century™ Series, MB Pro Series and MB 50 headsets, but also fits existing SH Series and CC Series headsets.
- Attractive durable design with embossed Sennheiser logo and high quality materials
- Velcro fixed inlay holds headset in place for maximum protection
- Removable inlay gives more space if needed
- Separate zipped compartment for USB dongle, cables etc.
- Additional compartment with Velcro closure



Art. no. 506059

Pouch – Speakerphone Series

- Protection pouch for the Sennheiser Speakerphone Series
- Easy storage and protection of the speakerphone



Art. no. 506051

Carry Case – PRESENCE™ Series

- Protection case for the Sennheiser PRESENCE™ Series
- Easy storage and protection of the PRESENCE™ Mobile Series headset



Art. no. 504580

Carry bag/pouch – CB 01

- Suitable for Century™ Series, CC Series, SH Series, Circle™ Series, Culture™ Series and MB 50.



Art. no. 092818



Headset Comparison Guide

Headsets for

	DESK users																	
	SC 630	SC 660	SC 630 USB CTRL	SC 660 USB CTRL	SC 630 USB ML	SC 660 USB ML	SC 230	SC 260	SC 230 USB	SC 260 USB	SC 230 USB CTRL	SC 260 USB CTRL	SC 230 USB ML	SC 260 USB ML	SC 30 USB CTRL	SC 60 USB CTRL	SC 30 USB ML	SC 60 USB ML
<ul style="list-style-type: none"> ● = Yes ○ = Option available with additional accessories (○) = Yes, if your device has a USB port 																		
Environments																		
Low noise																		
Medium noise							●	●	●	●	●	●	●	●	●	●	●	●
High noise	●	●	●	●	●	●												
Connectivity																		
Desk phone	●	●					●	●										
Softphone/PC	○	○	●	●	●	●	○	○	●	●	●	●	●	●	●	●	●	●
Mobile phone	○	○					○	○										
Tablet	○	○	(○)	(○)	(○)	(○)	○	○	(○)	(○)	(○)	(○)	(○)	(○)	(○)	(○)	(○)	(○)
Features																		
Wired	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Wireless																		
ActiveGard® Technology	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Noise At Work (EC directive)*	○	○					○	○										
Omni-directional microphone																		
Noise-cancelling microphone							●	●	●	●	●	●	●	●	●	●	●	●
Ultra noise-cancelling microphone	●	●	●	●	●	●												
Call control unit			●	●	●	●					●	●	●	●	●	●	●	●
Wideband sound	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Narrowband sound																		
Software upgrade support			●	●	●	●			●	●	●	●	●	●	●	●	●	●
Wearing style																		
Single-sided headset	●		●		●		●		●		●		●		●		●	
Double-sided headset		●		●		●		●		●		●		●		●		●
Ear hook																		
Unified Communications																		
Certified for Skype for Business					●	●							●	●			●	●
Compatible with major UC and softphone brands			●	●					●	●	●	●			●	●		

* Noise At Work: The EU's "Noise At Work Directive" (2003/10/EC) sets limits for two types of noise in the workplace: Acoustic Bursts and Sustained Noise.

DESK users

	DESK users																
	CC 510	CC 515	CC 515 IP	CC 520	CC 520 IP	CC 530	CC 540	CC 550	CC 550 IP	SH 230	SH 230 IP	SH 250	SH 330	SH 330 IP	SH 335	SH 350	SH 350 IP
<ul style="list-style-type: none"> ● = Yes ○ = Option available with additional accessories (●) = Yes, if your device has a USB port 																	
Environments																	
Low noise										●	●	●					
Medium noise													●	●	●	●	●
High noise	●	●	●	●	●	●	●	●	●								
Connectivity																	
Desk phone	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Softphone/PC																	
Mobile phone																	
Tablet																	
Features																	
Wired	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Wireless																	
ActiveGard® Technology	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Noise At work (EC directive)*	○	○		○		○	○	○		○		○	○		○	○	
Omni-directional microphone										●	●	●					
Noise-cancelling microphone													●	●	●	●	●
Ultra noise-cancelling microphone	●	●	●	●	●	●	●	●	●								
Call control unit													●	●	●	●	●
Wideband sound			●		●				●		●			●			●
Narrowband sound	●	●		●		●	●	●		●		●	●		●	●	
Software upgrade support																	
Wearing style																	
Single-sided headset	●	●	●			●				●	●		●	●	●		
Double-sided headset				●	●		●	●	●			●				●	●
Ear hook						●									●		
Unified Communications																	
Certified for Skype for Business																	
Compatible with major UC and softphone brands																	

Need help choosing a headset and related products, or need assistance setting up your headset? If so, please visit: www.sennheiser.com/headsetcompatibility.

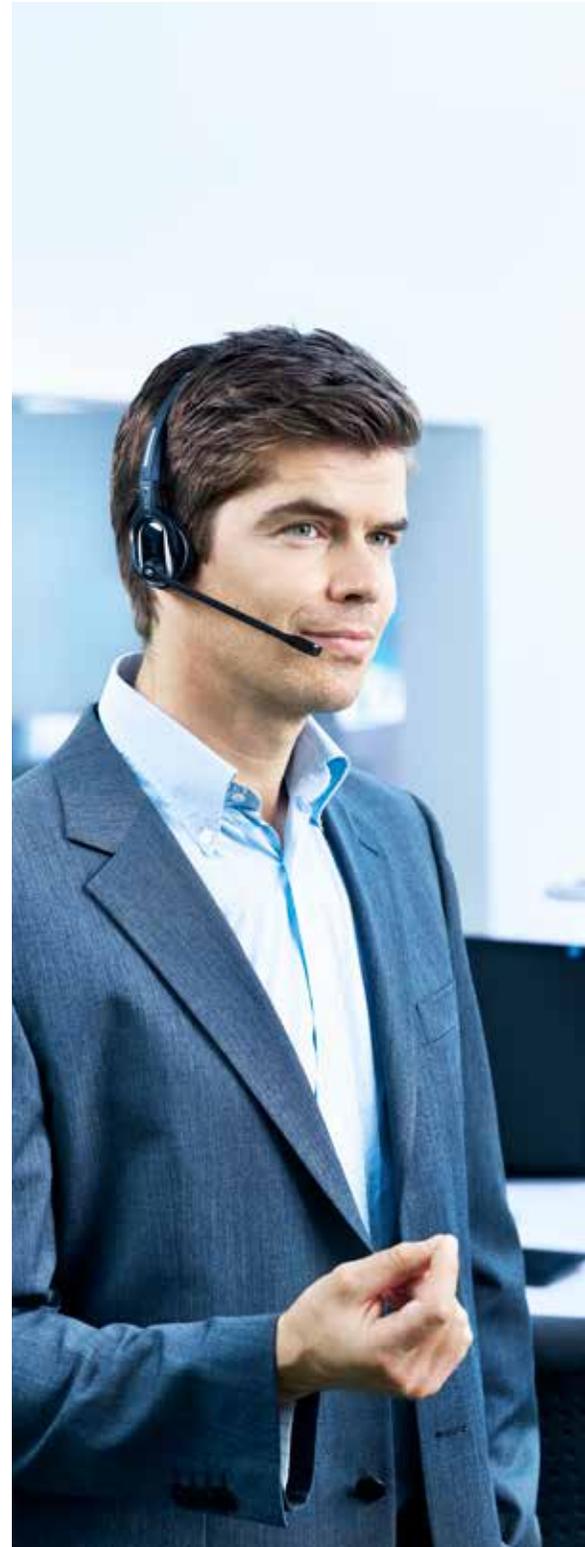
All Sennheiser Communications headsets are covered by a 2-year international warranty for maximum peace of mind.



Headset Comparison Guide

Headsets for OFFICE users

	OFFICE users								
	SD Office	SD Office ML	SD Pro 1	SD Pro 1 ML	SD Pro 2	SD Pro 2 ML	D 10 Phone	D 10 USB	D 10 USB ML
<ul style="list-style-type: none"> ● = Yes ○ = Option available with additional accessories 									
Environments									
Low noise									
Medium noise	●	●					●	●	●
High noise			●	●	●	●			
Connectivity									
Desk phone	●	●	●	●	●	●	●		
Softphone/PC	●	●	●	●	●	●		●	●
Mobile phone									
Tablet									
Features									
Wired									
Wireless	●	●	●	●	●	●	●	●	●
Conferencing	●	●	●	●	●	●	●	●	●
ActiveGard® Technology	●	●	●	●	●	●	●	●	●
Noise At Work (EC directive)	●	●	●	●	●	●	●	●	●
Noise-cancelling microphone	●	●					●	●	●
Ultra noise-cancelling microphone			●	●	●	●			
Multimedia & music listening									
SpeakFocus™ Technology									
WindSafe™ Technology									
Room Experience™ Technology									
Software upgrade support	●	●	●	●	●	●	●	●	●
Wearing style									
Single-sided headset	●	●	●	●			●	●	●
Double-sided headset					●	●			
Ear hook	●	●					●	●	●
2-in-1 wearing style	●	●					●	●	●
Unified Communications									
Certified for Skype for Business		●		●		●			●
Compatible with major UC and softphone brands	●		●		●			●	



* Noise At Work: The EU's "Noise At Work Directive" (2003/10/EC) sets limits for two types of noise in the workplace: Acoustic Bursts and Sustained Noise.



Headset Comparison Guide

Headsets for FIELD users

	OFFICE & FIELD users				FIELD users					
	MB Pro 1 UC	MB Pro 2 UC	MB Pro 1 UC ML	MB Pro 2 UC ML	PRESENCE UC	PRESENCE UC ML	MB Pro 1	MB Pro 2	PRESENCE BUSINESS	MB 50
● = Yes ○ = Option available with additional accessories										
Environments										
Low noise										
Medium noise					●	●			●	●
High noise	●	●	●	●			●	●		
Connectivity										
Desk phone										
Softphone/PC	●	●	●	●	●	●			●	
Mobile phone	●	●	●	●	●	●	●	●	●	●
Tablet	●	●	●	●	●	●	●	●	●	●
Features										
Wired										●
Wireless	●	●	●	●	●	●	●	●	●	
Conferencing										
ActiveGard® Technology	●	●	●	●	●	●	●	●	●	●
Noise At Work (EC directive)										
Noise-cancelling microphone					●	●			●	●
Ultra noise-cancelling microphone	●	●	●	●			●	●		
Multimedia & music listening	●	●	●	●	●	●	●	●	●	
SpeakFocus™ Technology					●	●			●	
WindSafe™ Technology					●	●			●	
Room Experience™ Technology		●		●				●		
Software upgrade support	●	●	●	●	●	●	●	●	●	
Wearing style										
Single-sided headset	●		●		●	●	●		●	●
Double-sided headset		●		●				●		
Ear hook					●	●			●	
2-in-1 wearing style					●	●			●	
Unified Communications										
Certified for Skype for Business			●	●		●				
Compatible with major UC and softphone brands	●	●			●					

Sennheiser Speakerphone Series

In addition to headsets you can choose speakerphones for your conference calls. Please see page 34.

Compatibility

Sennheiser Headset Compatibility Guide is a tool to help you find Sennheiser solutions (headsets and/or connectors) that works with your device(s).

Please visit:
www.sennheiser.com/headsetcompatibility

Warranty

All Sennheiser Communications headsets are covered by a 2-year international warranty for maximum peace of mind.

Glossary



Sound Quality

Sennheiser Voice Clarity uniquely enhances the most important frequencies and details of the human voice. For you, the resulting sound is crisper and clearer, allowing the often subtle nuances contained in spoken conversation to be recognized. For listeners, a noise-cancelling microphone sends the clearest signal to improve comprehension. In combination, this results in better, more natural sounding conversations where no important details are lost.

SpeakFocus™ technology ensures that your listener receives all the important details of your call to reduce misunderstandings – no matter where you are calling from. The technology zooms in on your voice, works in all sound environments and adapts intelligently in any environment, including in the car, –at the office, attending a seminar ... even the airport!

Room Experience™ technology reduces listener fatigue for all-day users. By externalizing the sound from your head, Room Experience™ creates the sensation of having a conversation with a person in the same room. This more realistic sound gives you a more natural and comfortable listening experience and reduces listener fatigue.

Wideband audio technology operates in the extended frequency range of 150 – 6800 Hz and offers higher quality speech transmission than narrowband. To be able to use wideband, all components of the communication line must support this standard (PPX, mobile network operator etc.).

Narrowband audio technology operates in the 300 – 3400 Hz frequency. Because many traditional desk phones only support these narrowband frequencies, we have a range of narrowband headsets, which derive the best performance available from this standard.

Noise-cancellation technology is incorporated in our microphones to reduce background noise, filter out disturbing ambient noise and enable crystal clear telephone conversations. On certain models in the range, we offer ultra-noise cancelling microphones, which are able to improve voice transmission in particularly noisy environments.

WindSafe™ technology reduces wind noise to ensure the clearest possible sound is sent to your listener. By choosing the best mix of three microphones and processing the sound, WindSafe technology finds the best way to balance and enhance the user's voice when speaking outside in windy conditions.

Low impedance desk phone/devices have reduced output, which means that the speaker volume is lower than most devices. Devices with low impedance output need a headset which compensates for the lower speaker output to ensure the same sound level as most devices.

Hearing Protection

ActiveGard® hearing protection technology protects users from the potential danger of acoustic injury from unexpected and sudden sound bursts on the line. ActiveGard is like a fast-acting intelligent volume control. If an incoming signal rises to a level that is harmful to hearing, it is instantly reduced to a lower, more comfortable level. When the sound level returns to normal, the volume returns to the original level.



Wireless technologies

Bluetooth® technology is a global radio transmission standard, which supports the application of a wide range of wireless electronic devices. The technology connects devices over a distance of up to 100 meters in line of sight, depending on the Bluetooth class and device.

DECT is an abbreviation for Digital European Cordless Telephony, a non-analog transmission standard for wireless telephony. DECT is primarily used for wireless voice transmission in office and contact center environments. DECT provides a cleaner, more stable sound and does not interfere with nearby Wi-Fi devices. In addition DECT protects voice calls with highly secured DECT authentication and encryption. Sennheiser’s Wireless DECT Series have a range up to 55 m (180 ft.) in typical office environments and up to 180 m (590 ft.) with line of sight.

DECT vs Bluetooth® – One of the chief advantages of a DECT solution is that it doesn’t interfere with 2.4 GHz Wi-Fi____33, whereas a Bluetooth solution uses the same frequency as Wi-Fi____33. This means that it is possible to have more users in the same area when a DECT solution is used. On the other hand, a Bluetooth headset gives more mobility as it can connect directly with the user’s mobile phone. This gives the user the advantage of being able to use it both in the office and on the go.

	DECT	Bluetooth®
Frequency	EU/Asia-Pacific: 1,8 GHz US/Canada: 1,9 GHz	2,4 GHz
Range	Typical office environment: 180 ft Line of sight: 590 ft	Typical office environment: Up to 82 ft* Line of sight: Up to 328 ft
Connectivity	Desk phone and/or PC via bottom cables to base station.	Mobile phone, tablet and/or PC (via dongle)

* device dependent

Unified Communications

UC Optimized means that headsets and speakerphones are compatible with major Unified Communications platforms and softphone brands. Unified Communications bring together an organization’s voice, text and video based communication under one unified solution. The primary advantage of a Unified Communications solution is: enhanced overall efficiency of a business through increased productivity and mobility, resulting in a positive return on investment.

Other

Easy Disconnect (ED) is a specialized plug connecting Sennheiser wired headsets to desk phones, DECT terminals and mobile phones via the correct bottom cable. Disconnect the headset from the bottom cable simply by pressing the ED plug. The spring loaded contacts in the ED plug ensure reliable connections in everyday use.



Experience Sennheiser

Perfection is always relative: Users have different expectations from their headsets and speakerphones depending on their needs. For professional users, that need is to communicate as effectively as possible.

With Sennheiser's range of headsets and speakerphones, the combination of Sennheiser sound leadership, quality design and build – and a focus on real life usability – give the best performance possible in offices, contact centers and Unified Communications environments.

Please visit us at: www.sennheiser.com/cco



Sennheiser is one of the world's leading manufacturers of headphones, microphones, wireless transmission systems and high-quality headsets for both business and entertainment.

Drawing on the electro acoustics expertise of Sennheiser and the leading hearing healthcare specialist William Demant, Sennheiser Communications' wireless and wired headsets and speakerphones for contact centers, offices and Unified Communications professionals are the result of Sennheiser's and William Demant's joint leadership in sound quality, design, wearing comfort and hearing protection.

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www.Sennheiser.com

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